

Rochdale Metropolitan Borough Council



THE CHALLENGE



Rochdale Metropolitan Borough Council have faced a number of problems with regard to anti-social behaviour. The main difficulties experienced were due to the inability to secure hard evidence, and subsequent convictions, because of resident reluctance to report crime for fear of retribution.

Like most large towns, Rochdale has its fair share of problems relating to anti-social behaviour.

These included:

- > Damage to property
- > Abusive and intimidating language, too often directed at minorities
- > Youth nuisance
- > Vehicle crime
- > Damage to communal areas
- > Drunken behaviour in the streets
- > Excessive noise, particularly late at night

"Community confidence is a big issue for us at Rochdale Metropolitan Borough Council; we must not only combat crime but also be seen to be combating crime. The WCCTV equipment will help us achieve these goals."

Lee Durrant
Operations Manager, Community Safety

Rochdale Metropolitan Borough Council received a number of complaints each week but struggled to resolve certain issues due to the residents, who, fearful for their safety, refused to report anti-social behaviour. This in turn caused a problem with the Council's corporate identity within the community. There seemed to be a distinct lack of community confidence in the Borough Council's ability to offer a real solution to continually recurring problems.

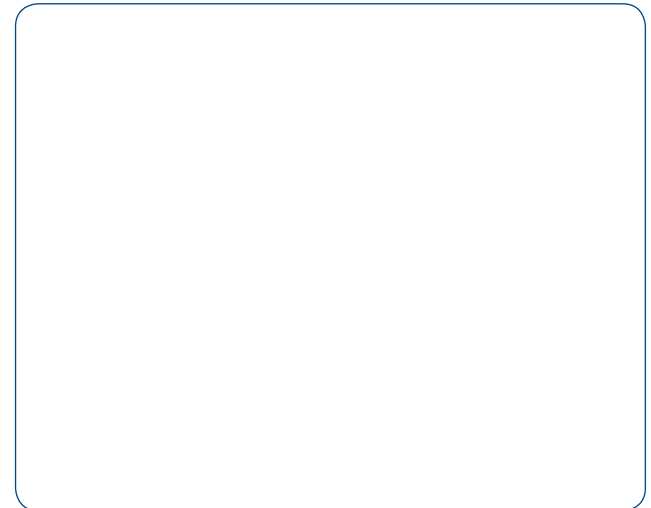
THE SOLUTION

Rochdale Metropolitan Borough Council required a mobile surveillance solution to make redeployment of equipment simple and cost effective. It was agreed by the governing bodies that corroboration of evidence, using digital video footage or still shots, would go a long way to restoring community confidence and convicting those who continued to behave in an anti-social manner.



"WCCTV work in close partnership with local governments up and down the country to provide real solutions which address everyday problems"

David Gilbertson
Managing Director, WCCTV



An overt system was required to carry out meaningful surveillance on the streets of Rochdale. It was thought that this would reduce the fear and implementation of crime. The presence of the cameras would act as a deterrent to potential offenders and reassure harassed residents.

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WCCTV provided Rochdale Metropolitan Borough Council with a number of portable units. WCCTV's equipment is very robust and can be located anywhere with access to mains or battery power. Standard connectors enable the integration of existing cameras and alarm systems, and this makes WCCTV systems ideal for temporary monitoring.

The cameras are monitored from a dedicated monitoring station within Rochdale town centre. Where necessary, police officers will be deployed to selected observation points by crime hotspots to monitor situations as they happen.

CUSTOMER BENEFITS

The WCCTV cameras have cut the fear of crime and provided reassurance to local residents. The Wireless Dome has been successfully used in and around Rochdale largely as a deterrent.

"The WCCTV systems are the eye of the community."

Lee Durrant
Operations Manager, Community Safety

The Wireless Dome system provides a cost effective solution to address crime hotspots outside the existing fixed fibre optic CCTV system. The unit has been used on problem estates, in traffic congestion areas and at incidents of youth nuisance.

The Wireless Dome has helped Rochdale Metropolitan Borough Council combat crime and the fear of crime in the region, thus achieving the objectives set by the Community Safety team.

The main features and benefits of the Wireless Dome system are:

- > Compact 'one box' solution with space saving camera mounting
- > Weather-proof housing
- > 360° field of vision
- > Remote control with full pan, tilt and zoom functionality
- > Remote access to live and recorded digital footage
- > Rapid 'plug and play' installation
- > Multiple transmission options, including GSM, Wi-Fi and Broadband
- > Unlicensed software, unlimited users at no additional cost
- > Portable redeployable system



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