

CSR Policy

As a responsible provider of security solutions we believe that the long-term future of Wireless CCTV is best served by respecting the interests of all our stakeholders: employees, clients, suppliers and the wider community. We look actively for opportunities to contribute to the wellbeing of the local community and society as a whole. Our CSR policy sets out the principles we follow and the programmes we have developed to focus on the areas where we have significant impact or influence.

Principles

Honesty and accountability

We will communicate our policies, objectives and performance openly and honestly to our employees and to others with an interest in our activities, including clients and suppliers. We will encourage them to communicate with us and will seek their views.

Sustainable progress

We are committed to improving our performance. We will take into account technical developments, changing scientific evidence, costs and client concerns and expectations in the development and implementation of all new social and environmental policies and procedures.

Demonstrable compliance

As a minimum, we will meet or exceed all relevant legislation. Where no legislation exists we will seek to develop and implement our own appropriate standards.

Programmes

Environment

We will take all reasonable steps to manage our operations so as to minimise our environmental impact and to promote good environmental practice. We will set and follow high standards in energy efficiency and safety. We will continue to promote responsible and sustainable methods of energy efficiency; and review regularly our business practices and performance to identify how we can improve our energy efficiency, minimise packaging and reduce water usage, waste disposal and air emissions.

Relationships

We will conduct our business relationships with integrity and courtesy. We are committed to offering our customers the highest possible standards of service.

We recognise that both we and our clients have everything to gain if we look after your best interests and treat you fairly in all aspects of our dealings with you. Our aim is to build long-term relationships with our clients and our suppliers. We are committed to trading fairly with all our clients and suppliers, and will communicate our responsible sourcing expectations to all suppliers in the areas of health, safety and employee welfare. We will provide you with clear information about the products and service we offer, allowing you to make an informed decision as to the services that best suit your individual needs, preferences and circumstances, encourage you to ask if there's something you don't understand and give you access to a formal complaints procedure should you become unhappy with our service.

Communities

We will build relationships with our clients, suppliers and the local community and consider our impact on the local community. Our chosen charity is Springhill Hospice, who were chosen by our employees who have had experience of their services and the help and support they offer. Springhill Hospice first opened its doors back in 1989 and is a 16 bedded purpose-built facility offering specialist palliative care to patients and their families from diagnosis to end-of-life.

Employees

We will respect our employees and encourage their development and training. We will promote equality and consider the interests of our employees including their welfare, health and safety. Our ultimate aim is the happiness of our employees through their worthwhile and satisfying employment in a successful business.



Signed _____
Title **Chief Executive Officer**
Company **Wireless CCTV**
Date **15/06/2018** _____