

HOW WCCTV'S FULLY-MANAGED SECURITY SERVICE WORKS



A Guide on WCCTV's Fully-Managed Security Service

Site Assessments And Guidance on Camera Placement

Considering our Rapid Deployment CCTV? Our experts review your site's layout, risks, power options and project duration to recommend the ideal security solution for you. We also offer a free site survey to ensure optimal camera placement.



CCTV Tower Hire for Short and Long-Term Use

Not all sites need permanent CCTV, particularly in sectors like construction, vacant property and traffic management. Some only require temporary solutions. We offer fully-managed, flexible rental and permanent options tailored to your needs.

Professional Installation and System Activation

Our qualified CCTV engineers will install your security equipment, configure detection zones, video analytics, alarms, audio systems and provide free viewing software and mobile app access anytime, anywhere.



Remote Diagnostics and Maintenance Support

Our CCTV systems include a remote diagnostics service (Heartbeat), checking daily for connection issues, camera faults, recording errors, disk failures, and time inaccuracies, to provide prompt resolutions to any issues.



Contact Us

 +44 800 470 4630  WWW.WCCTV.CO.UK  SALES@WCCTV.COM

HOW WCCTV'S FULLY-MANAGED SECURITY SERVICE WORKS



A Guide on WCCTV's Fully-Managed Security Service

Live Alarm Monitoring by Trained Professionals

Our CCTV systems transmit live video to a Remote Monitoring Alarm Centre, where NSI Gold Accredited experts monitor alerts 24/7, verify footage and respond promptly to any incidents including, contacting the Police when required.



Mobile Keyholding and Incident Response

WCCTV provides a mobile keyholding service that removes the stress of 2am callouts and entrusts them with trained security professionals who attend the site, assess threats and responds to them appropriately, so you don't have to.



Technical Support and Preventative Maintenance

We aim to be proactive in our support, providing regular diagnostics check-ins, technical assistance, and customer service. Our team of trained professionals work to prevent issues, troubleshoot and resolve any queries.



Full Incident, Uptime and False Alarm Reports

We know trusting an external company with your security can be daunting. That's why WCCTV provides full transparency through regular reports on incidents, uptime and false alarms - keeping you informed, involved and supported throughout.



Contact Us

 +44 800 470 4630  WWW.WCCTV.CO.UK  SALES@WCCTV.COM