



DETER. DETECT. DISPATCH

Case Study

Network Rail: Southern Route Stations

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Case Study Background

Full Case Study

There are over 544 stations in the Southern region, they are the main gateways for 700 million passenger journeys each year. Some of the more notable stations in the region are London Waterloo, Britain's busiest station, London Victoria, ranked number two and London Bridge ranked number four.



➔ The Challenge

Network Rail's public facing staff at stations are regularly exposed to challenging situations, including managing difficult members of the public, dealing with anti-social behaviour and handling intoxicated individuals. Without the use of body cameras, the Station Staff responded to several situations which escalated into abusive confrontations, leading to racial, verbal and at times physical abuse.

The staff had no method of capturing these incidents to fully determine what took place and when reporting the event, it often came down to one person's word against another. These challenges greatly reduce the chance of gathering substantial evidence when incidents occur, which brings further challenges to the staff if they were to find themselves in the unfortunate situation of court proceedings.

The Solution?

Body Worn Cameras

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1

WCCTV was chosen by Network Rail as the preferred supplier of Body Worn cameras after the successful implementation of our cameras at other stations across the network.

2

Our Body Worn cameras feature a unique front-facing screen, which shows the subject on the screen, informing them they are being recorded. This provides an instant sense of security to staff whilst on duty, as their features are likely to invoke a behavioural change in the subject during incidents.

3

Alongside the cameras, WCCTV provided the station staff with Evidence Management Software, allowing authorised personnel to quickly review and share the videos captured on the cameras when required.



Key Success Factors

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Deployment of body-worn cameras to enhance staff safety and security.



Real-time recording capabilities provided immediate documentation of incidents.



High-definition video quality ensured clear evidence collection for investigations.



Integration with existing security systems facilitated streamlined operations.



Enhanced staff confidence and morale through visible support measures.



Deterrence of aggressive behaviour and reduction in incident escalation.

The Result

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After implementation, staff were actively encouraged to provide feedback on using WCCTV's body worn cameras. Staff that have used the cameras have said that they feel safer knowing that they have a deterrent and evidence-gathering equipment to help assist with their duties when on shift.

The evidential proof via the high-quality footage has been key in giving a true account of incidents and this has protected Network Rail's staff from that point of view, but additionally, the Body Cameras, with Front Facing screen, have consistently served as a huge deterrent to would-be antagonists and just by the Station Staff adopting the cameras and wearing them, Network Rail has seen a reduction in the number of incidents.



Time Lapse Services

Full Case Study



Kier IS - Yaddlethorpe Storm Tank



WCCTV's Time Lapse Video services are the perfect way to document your construction or demolition project. They monitor progress, celebrate milestones and ensure your project runs smoothly with our cameras.

Our team of professional engineers and video editing experts will work closely with your teams to understand your objectives and key milestones to ensure you receive a video that captures your project perfectly.

Learn More About Time Lapse Video

Interested?



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Interested in WCCTV Rapid Deployment Towers?
Please feel free to contact us on:

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HQ: Rochdale (OL16 4NW) with offices nationwide



Wireless CCTV's mission is to create and deliver customer-driven, world-class mobile surveillance solutions through the innovative use of wireless technology.

